

Caution! When filling in the complaint form do not forget to attach invoice or receipt

Date of complaint	
Name and surname of the reporting person	
Reporting person contact number	
E-mail address	
Exact address	
Distributor's name	
Date of purchase	
Invoice / receipt number	
Product name	
Defect description	

Signature of the person reporting the complaint

Date and signature of the person accepting the complaint

In the event of unjustified complaints extra fees may be charged in accordance with the price list**:	Technician's trip expenses***	1,50zł / km
	Call of technician	50,00 zł
	Post-warranty repair	according to the valuation

REPAIR SHEET*		
Complaint considered		
Date of complaint		
Repair description		
Comments		
Calculated fees	Technician's trip expenses***	
	Call of technician	
	Post-warranty repair	

Client's signature

Technicians signature

*Fields filled by AYALA S.A. Employee

**General terms of sale, warranty terms

*** Round trip expenses